

Overview of the Aging Network and Family of Senior Transportation Services

Mary Brugger Murphy
Program Manager
National Association of Area
Agencies on Aging
and
National Center on Senior Transportation

NCST National Center on
Senior Transportation

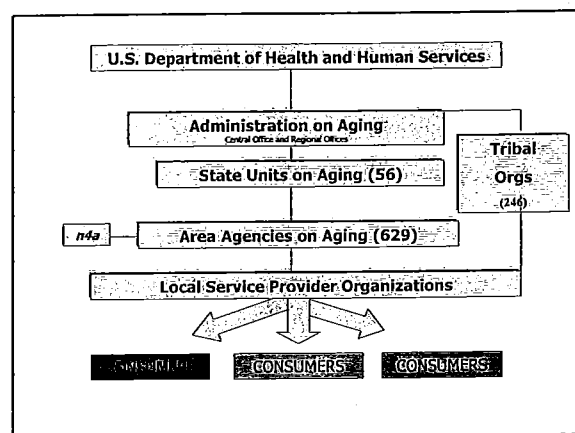
The National Center on Senior
Transportation (NCST)

A partnership of the National Association of
Area Agencies on Aging (n4a) and Easter
Seals.



Overview of the Aging Network

AoA = Administration on Aging
OAA = Older Americans Act
SUA = State Unit on Aging
AAA = Area Agency on Aging



Older Americans Act Title I National Policy Statement

To Assure Older Americans:

- An adequate income
- Best possible physical and mental health
- Suitable housing
- Comprehensive long term care services
- Employment opportunities
- Retirement in health, honor and dignity
- Civic, cultural, educational and recreational opportunities
- Continuum of care for vulnerable elderly
- Benefits from research
- Participation in planning and protection from abuse.

Older Americans Act Key Provisions

- Title I — Objectives
- Title II — Administration on Aging
- Title III — Grants for State & Community Programs
 - A. Administration
 - B. Supportive Services (may include transportation) & Senior Centers
 - C.1. Congregate Nutrition Services
 - 2. Home Delivered Nutrition Services
 - D. Disease Prevention & Health Promotion
 - E. National Family Caregiver Support Program

Older Americans Act Key Provisions

- Title IV — Training, Research and Discretionary Projects
- Title V — Senior Community Service Employment
- Title VI — Grants for Native Americans
- Title VII — Elder Rights Protection

National Association of Area Agencies on Aging

2008 Aging Network Survey Advancing Access for Home and Community-Based Services

AAA Survey Results
Scripps Gerontology Center

June 2009

Services Offered

- Core AAA services include information and referral assistance, legal assistance, transportation, meal services (both congregate and home-delivered), as well as family caregiver support services.
- The majority of AAAs also provide a number of other services that enhance older adults' ability to age in place including case management (83.7%), homemaker services (84.7%) and personal care (77.1%).

Services Offered

- About two-thirds of all AAAs offer support for long-term care planning.
- Since the passage of the 2006 amendments to the OAA, AAAs have also enhanced and expanded their operations to provide a broad array of services and supports that promote seamless access to information, evidence-based health promotion and disease-prevention, nursing home diversion and consumer-directed care.

Other services offered

- Respite
- Medication management
- Outreach
- Assessment for care planning
- Benefits counseling
- Ombudsman

Other Services Offered

- Senior housing
- Telephone reassurance
- Volunteer services
- Elder abuse prevention
- Financial assistance
- SHIPs
- Senior Medicare Patrol

Eldercare Locator

Public service of AoA

- One phone call = instant connection to resources
- 800.677.1116 or
- www.eldercare.gov
- More information: www.n4a.org

The Family of Senior Transportation Services



Public Transit/Fixed Route
Paratransit
Door-to-Door, Door-through-Door
Volunteer Services
Taxi Service
Transportation Vouchers
Mobility Management
Travel Training
Older Driver Safety
Transitions
Planning and Coordination

Senior Transportation Services

Public Transit/Fixed Route

Public transit agencies provide bus and rail services along established routes with set schedules and no reservations required.

Paratransit

A required complement to public transit, paratransit providers use smaller vehicles to provide accessible service for those with disabilities, often curb to curb.

Senior Transportation Services

Door-to-Door, Door-through-Door

A more personalized service transports the rider from the door to the door and door-through-door offers physical assistance and support, beyond transit.

Volunteer Services

Local faith-based and nonprofit organizations frequently have a cadre of volunteer drivers willing to provide rides for shopping, appointments and even socialization. Reservations are necessary.

Senior Transportation Services

Taxi Service

This personalized, individualized service is initiated with a phone call, in advance or on the spot. Many taxi providers have wheelchair-accessible vehicles.

Transportation Vouchers

Vouchers offer fare assistance to enable qualified individuals to purchase individualized service, sometimes using taxis. Applications required.

Senior Transportation Services

Mobility Management

Mobility managers know the community-wide transportation service network and can guide users through available services and resources to choose the best options.

Travel Training

Public transit agencies and others provide free, hands-on instruction on how to use public transit safely and independently.

Senior Transportation Services

Older Driver Safety

Assessment, evaluation, training and accommodations to help older adults stay safely on the road as long as possible.

Transitions

Help in finding appropriate alternatives to the automobile when driving is no longer safe.

Planning and Coordination

Central to the role of the Area Agency on Aging in its advocacy for services for older adults.

For more information

Mary Brugger Murphy

Program Manager

n4a

202.872.0888

mbruggermurphy@n4a.org

www.seniortransportation.net



NCST *National Center on
Senior Transportation*